

Integral to the global travel ecosystem

Our unique Platform is redefining travel commerce

The travel industry has experienced transformational changes in the last 10 years, driven by breakthroughs in mobile technology and large-scale data and content management, as well as macroeconomic and financial pressures. This in turn has reset the expectations of travel buyers and travel providers as well as those of travelers themselves, who are increasingly seeking to book all aspects of a travel experience in one place and at one time.

Travelport has successfully responded to these challenges by building the world's only true Travel Commerce Platform. Our Platform facilitates travel commerce by connecting the world's leading travel providers with online and offline travel buyers in a proprietary B2B travel marketplace. We are at the very heart of the travel industry, the glue that binds it together.



Our technology is complex and hard to replicate, leveraging over 40 years of domain expertise to aggregate and distribute billions of travel options from hundreds of thousands of travel providers, including network and low cost airlines, chain and independent hotels, car rental agencies, cruise liners, rail companies, and much more. Relevant options are then made available to Travelport-connected online and offline travel agencies in a format that allows them to select the optimal options for business and leisure travelers worldwide, and create complex integrated itineraries.

We have invested heavily to deliver the systems and technologies needed for travel agencies to attract and service higher-yield customers. Our Platform handles post-booking processes and services, such as fulfillment and processing of the travel transactions, passenger tracking and services, in-trip change services and post-trip reconciliation. For corporations, Travelport also provides reservation tracking services and other tools that ensure corporate travel programme compliance. Travel providers continue to choose to use our Platform because we offer superior distribution efficiencies as compared to their own direct channels, being a cost-effective means of accessing geographies where a travel provider's market penetration and brand awareness is low (for example, outside its 'Home' market) by using local travel agencies to reach end consumers.

We believe that there is no technology or scalable alternative to our Platform which offers the same depth and breadth of travel inventory, functionality and reach - with access to high-end leisure and corporate travelers across a broad international geographic footprint.

Travelport is critical to today's new travel ecosystem and through our continual innovation and evolution, we are positioned to remain essential moving forward.

Much more than simple search and book

Unrivaled travel content

The sheer breadth of content available within our Platform means that itineraries can be created from billions of different options, all in real-time. Our innovative technology enables access to branded fares and ancillary products from hundreds of different airlines (including LCCs), approximately 650,000 unique hotel properties, car rental products from approximately 36,000 locations, and much more - all fully bookable through our award-winning point-of-sale.

Flexibility for changing itineraries

Travelport enables much more than just a simple search and book. Utilizing our point-of-sale innovations (which are browser or app-based, or available via our uAPI technology), travel buyers have the ability to shop, reserve, book, modify, cancel and rebook from our extensive and unrivaled travel content portfolio. Our ability to seamlessly support complex corporate and leisure itinerary creation is a critical feature of our technology.

Ticketing, payment and fulfillment

There are multiple complexities in the world of air travel ticket processing, including airline partnerships, code-shares and product unbundling. A core benefit of Travelport is that it facilitates and simplifies ticketing, payment and fulfillment. As the system of record for travel bookings, we collect all related travel data and supply the traveler with the ticket for travel while facilitating the allocation of booking revenue, including payments to travel providers.

Workflow integration

Our entire travel content portfolio is available to book within a single and integrated workflow, meaning that agents avoid switching to different travel websites or systems in order to fulfill a traveler's requirements. This enables efficient and productive booking and itinerary creation, reduced training time for agents, and significant upsell and cross-sell revenue opportunities.

System integration

Our Platform is also fully integrated within our travel buyers' mid and back-office systems. The sophistication of this integration ensures that our travel agency customers can manage transaction data all the way from booking (which includes all elements of the traveler's itinerary, data about the booking, and the personal preferences of the travelers) all the way through to billing, collection, payment, reconciliation and management reporting.

Payments to travel providers

Our pioneering B2B payments solution, eNett, which is fully integrated into our Platform, has a range of innovative solutions to address multiple challenges for travel agencies. eNett replaces cash and other traditional payment methods with secure, virtual and pre-funded payment cards, which eliminate credit or bankruptcy risk, lower administrative costs (due to significantly reduced time spent on reconciliation), and lower the spread for foreign currency payments.

Travel policy compliance and duty of care

Our innovative Platform gives corporations and corporate travel agencies the ability to administer travel policies, maintain policy compliance, preferences and travel authorization parameters. As the system of record for travelers we are able to fulfill duty of care requirements that corporations have for its employees. We also enable the integration of corporate-negotiated and tailored travel content and rates into our booking workflow, which is a clear differentiated capability compared to our competitors.